



Sanchar Nigam Pensioners' Welfare Association

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5th of June, 2025

To

Smt. Kamaljeet Sherawat
Hon'ble Member of Parliament, West Delhi,
New Delhi

Respected Madam,

Subject: **Heartfelt Gratitude for Your Gracious and Decisive Intervention on Behalf of CGHS Beneficiaries**

At a time when hope was fading and lakhs of Central Government Health Scheme (CGHS) beneficiaries were left crippled—shut out from access to life-saving medicines due to the sudden and untested transition from the proven NIC platform to the unstable CDAC interface—*your voice became our strength, your compassion our light.*

On behalf of the Sanchar Nigam Pensioners' Welfare Association (SNPWA), and indeed on behalf of all ailing pensioners and senior citizens who were gravely affected, we extend our deepest and most heartfelt gratitude to you for **your graceful involvement, resolute determination, and rare humane approach** in understanding our distress and acting with rare swiftness.

When this grave matter was brought to your attention by SNPWA, **your grasp of the issue, depth of intelligence, and empathetic heart** were nothing short of exceptional. Despite your demanding schedule and pressing parliamentary responsibilities, you chose to stand with the voiceless, to speak up for the suffering, and to intervene firmly and decisively in a matter that was quite literally a battle for survival for thousands of sick and elderly citizens.

But for your timely intervention, this avoidable crisis would have deepened, with tragic consequences. You did not merely act as an elected representative—you **rose as a compassionate guardian** of public health, and your rare act of humaneness has left a deep imprint on the hearts of thousands who found relief, respect, and reassurance because of you.

Words, alas, fall short in conveying the gratitude and emotion that fill our hearts. There are moments when language becomes inadequate—and this is one such moment. You have etched your name in the hearts of CGHS beneficiaries across the country, not just as a leader, but as someone who truly cares.

Madam, we salute you—not just for what you did, but for who you are. May your spirit of service continue to inspire others.

With folded hands and utmost gratitude,

Yours sincerely,



(G. L. Jogi)
General Secretary
Sanchar Nigam Pensioners' Welfare Association (SNPWA)